

## TRACK 15: SUPPLY CHAIN MANAGEMENT METRICS

***Tuesday, September 28, 10:00 am to 11:30 am***

**Amphitheater Three**

**Chair:** Steve Morandi & Tim Brown

**Title:** Metrics to Message & Management

**Session Objectives:**

- Learn the top performance metrics and best practices for monitoring performance.
- Learn how dashboards can help you optimize your facility.

**Education Level:** Intermediate

**Abstract:**

Methods of measuring performance success vary from operation to operation. This seminar will provide attendees with the best metrics for monitoring a facilities operation and how historical and dashboarding tools can aid in achieving performance improvements.

**Speakers:**

- Chris Arnold, Operations Support Executive, **Intelligrated**
- Jerry Koch, Director Product Development, Software & Controls, **Intelligrated**
- Mathew Ahearn, COO, **LeanLogistics**
- Joseph LeFergola, Business and Information Systems Manager, **Raymond Corporation**
- Cyndi Brandt, Director of Marketing, **UPS Logistics Technologies**

**Key words:**

- Metrics, Forecasting/Planning